



Standardise safety data collection across all vendors & regions

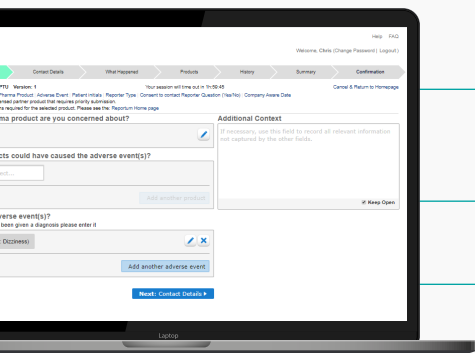
Patient Support Programs

Understanding patient safety is an essential element of Patient Support Programs. However, traditional safety reporting systems involve multi-step manual processes that often result in compliance failures and late or unreported cases. Reportum® is a highly scalable, centralised solution that assists PSP nurse and call centre reporting to ensure standardised and complete data capture across third-party service providers.

BENEFITS

- ✓ **Standardise** safety reports across all vendors and regions
- ✓ **Capture** complete, relevant data on first interaction
- ✓ **Improve** training compliance of vendors
- ✓ **Eliminate** manual data entry into the safety database
- ✓ **Eliminate** manual reconciliation

KEY FEATURES



Intuitive, dynamic forms to guide and prompt users

Multilingual solution

Integration with LMS



Reduction in training and compliance effort



Reduction in manual effort for case processing teams



Reduction in manual effort associated with reconciliation with external systems



Late case reports

**mymeds&me consolidated metrics*

VALUE



Simplify reporting for PSP nurses & call centres



Increase report quality



Enhance reporting compliance



Reduce case processing effort



End-to-end traceability from report creation through to safety database

Global solution to standardise the collection and management of safety data for Patient Support Programs.

CLIENT CHALLENGES

Prior to implementation of Reportum, capture and monitoring of safety information for Patient Support Programs was a predominantly manual, paper-based process, which presented the following challenges:

- > No standardised mechanism to collect AE & PQC reports across vendors
- > Incomplete and missing information leads to resource intensive follow-up
- > Manual reconciliation between systems is time consuming and prone to error
- > Completing and recording training at 3rd party vendors is costly and burdensome
- > Process is not scalable across multiple regions and vendors

REPORTUM SOLUTION

The Reportum platform provided a highly scalable, centralised solution to streamline and standardise safety reporting, including:

- > Standardised capture & distribution of AEs & PQCs
- > Online / offline capability via a mobile app
- > Simple process to translate from local language via translation workflow
- > Automated data transfer direct to the safety or quality database
- > Integration with Learning Management Solution (LMS)

"Implementation of Reportum has resulted in control of data quality, regulatory compliance & efficiency."

BENEFITS OF THE SOLUTION

The implementation of Reportum streamlined safety reporting processes to increase efficiencies and improve compliance. Specific benefits included:

Intuitive design translates to easy navigation for the end user

Increased AE / PQC report quality through standardisation of data points

Faster case registration into the safety database via E2B transfer

Improved training compliance of vendor staff

Automated reconciliation between systems reduced both effort and errors